ITIL Specialist: Sustainability in Digital & IT

Training Course

Why Bakkah?

Bakkah is a leading company that owns two subsidiaries: **Consulting Company and Learning Company**. With a team of highly experienced and certified professionals, we will help you capitalize on opportunities driven by proven business practices.

We help you obtain professional certificates that will take your career to the next level. Our Learning products focus on building and boosting capabilities by offering the best and latest internationally accredited training courses in various fields, including: Project Management, Human Resource, Business Analysis, Information Technology, Quality Management, Supply Chain Management and Logistics.

We are keen to use and keep up with the latest global learning methods and processes. Since our training courses are flexible and aligned with the global changes, this will ensure an ongoing learning process and build high-quality capabilities.

Bakkah in Numbers

+80	+300	+600	+1,000	+20,000
Instructors	Clients	Client Engagements	Learning Sessions	Capabilities Built

Course Objective

The ITIL Specialist: Sustainability in Digital & IT module is for anyone looking to understand the role IT and digitally enabled services have in relation to the environment, whilst exploring opportunities to positively impact it.

The course will help you to:

- Understand how to use the ITIL guiding principles to deliver value by creating sustainable digitally enabled products and services

- Effectively address VUCA challenges through sustainable strategies, procurement, products and practices.

- Obtain a practical grounding in the key principles of sustainability

- Conduct a full cost benefit analysis identifying potential risks and opportunities using best practice guidance.

Course Methodology

Online Training

- 5 Days – Online Training

- Exam Simulation

- Practice Test

- Group Activity (Break-out Session) after each lesson

- Access to additional References – Glossary/ Recommended Reading/ Syllabus

- Material language will be in English

Bakkah Inc.

Targeted Audience

The ITIL Specialist: Sustainability in Digital & IT module is for anyone looking to understand the role IT and digitally enabled services have in relation to the environment, whilst exploring opportunities to positively impact it.

Course Outline

Introduction

- The Key Concepts of Sustainability
- The 17 UN's Sustainable Development Goals Cont.
- Benefits of Sustainability

Where Are We Now

- Overview
- Understanding the Context
- Internal Assessment
- SWOT Analysis
- Audits & Other Ways to Run an Assessment
- Current State Report

How Do We Get There

- Overview
- Strategies for Sustainability
- Sustainability Business Models
- Embedding Sustainability into the Service Value System
- Planning Recommendations

What is the Vision?

- Overview
- Role & Structure of the Sustainability Vision
- What is the Vision?
- Sustainability Models, Issues, and Concepts
- Digital Sustainability

Where Do We Want to Be?

- Overview
- Justifying Sustainability Objectives

Take Action

- Overview
- Taking Sustainable Action
- Sustainability in VUCA Environments
- Addressing VUCA
- Taking Sustainability Actions
- Ongoing Activities While Pursuing Sustainability Goals

Did We Get There

- Overview
- Sustainability Measurement
- Sustainability Reporting
- Internal & External Reporting

How Do We Keep The Momentum Going

- Overview
- Continuous Orientation
- How Do We Keep The Momentum Going?

Bakkah Inc.

bakkah